

Phone: (913) 573-9196

August 6, 2020

Due to the Coronavirus, we are taking steps to keep our staff and members healthy. . The banking/credit unions are essential business during the Stay-At-Home period facing all of us. Therefore, <u>WE ARE OPEN TO SERVE YOU</u>. <u>Please use the walk-up window in the front of the downtown office</u>. Anything you need to do can be handled through that window.

The Providence Office in the basement of the Providence Medical Offices Building will be open the hours shown below. We have two walk-up windows there. Use the Main Entrance or the West Entrance of the Doctor's Building to reach our office.

We also want to remind you of the technologies we have available to help us all navigate this difficult time:

- Online Banking--Transfer Funds, Look up Balances, Check out the Reliance website, and E-Statements all while you sit in your home or work office
- Online Loan Applications—Fill out your loan application and submit it directly to the credit union offices. Vivian or one of the other ladies will contact you as quickly as possible.
- Mobile App—Access your account through your smartphone and do everything you need to do as you move throughout the day regardless of where you are.
- Remote Deposits Capture--Use the mobile app, snap a picture of your check and send it to the credit union for deposit to your account.
- Hours: Main Office, 540 Minnesota Avenue, 8:00 am to 4:30 pm Providence, 8919 Parallel, Suite 122, 7:00 am to 3:30 pm

Thank you for your understanding during this stressful time.

We are here to serve you.

Your Board of Directors and Staff